

RESELLERRATINGS.COM AND GDPR

ResellerRatings.com, a ForeSee company, is on track to be fully compliant with the European Union's General Data Protection Regulation (GDPR) before the enforcement date of 25 May 2018.



For our reviewers, ResellerRatings.com is the data controller, and ResellerRatings.com handles locating and managing personal data directly with its reviewers. This is true whether an individual reviewer is your customer or not, and whether or not you directed them to ResellerRatings.com. We nevertheless understand your concern for the third-party sites where you send your customers, and we pledge to always use reviewer personal data responsibly and in accordance with applicable law. We never sell personal data to third parties.

For you, our clients, when you provide customer lists to ResellerRatings.com, you are the data controller and we are the data processor for those lists. Many of our clients are based in Europe, and many others, though based in the United States or Canada, have European customers. Regardless of location, ResellerRatings.com ensures that all affected data is secure and pledges to help clients manage the new GDPR requirements, including retrieving and permanently deleting the personal data we are trusted with processing.

To ensure GDPR compliance, ResellerRatings.com will maintain the security of personal data, issue breach notifications within 72 hours of becoming aware of a breach, provide a convenient means for reviewers to access, edit, and/or delete their own personal data, and work with our clients to manage any customer data sent to ResellerRatings.com by the client. Syndicated content will also be promptly updated to reflect any personal data changes.

With the backing of ResellerRatings.com, you can trust in simple and straightforward GDPR compliance. More importantly, your customers can trust that their personal data is secure and will never be used for illegitimate purposes.